



Medical Risk Managers
1170 Ellington Road
South Windsor, CT
06074 (800) 732-3248

MRM Cost Containment Resources

Vendor	Services Provided	Contact Information
TRANSPLANT NETWORKS		
CIGNA LIFESOURCE	National Transplant Network	www.cignallife.com Tel: (877) 733-1709 Email: lifesourceweb@cigna.com
INTERLINK HEALTH SERVICES	National Transplant Network	www.interlinkhealth.com Tel: (800) 599-9119 Fax: (503) 640-2028
OPTUMHEALTH CARE SOLUTIONS	Transplant Network-Center of Excellence Network Transplant Access Program Specialized Physician Review	www.optumhealth.com Tel: (866) 427-6845 Fax: (763) 797-4646

Vendor	Services Provided	Contact Information
DIALYSIS MANAGEMENT		
DIALYSIS COST CONTAINMENT, INC.	Benefit Preservation Service specializing in Dialysis Home Hemodialysis Program Usual and Customary Re-pricing Direct Negotiation for Single Patient Agreement Network Re-pricing Program Plan Language Assistance	www.dccinc-us.com Tel: (866) 265-1719 Fax: (208) 263-0824
ETHICARE ADVISORS, INC.	Specialty Programs for Dialysis, Hemophilia Cancer & Transplants Claims Settlement Medical & Pharmaceutical Review Audit Bill Re-pricing/Negotiations/National Passive Network	www.ethicareadvisors.com Tel: (888) 838-4422 Fax: (866) 662-4121
OPTUMHEALTH CARE SOLUTIONS	Dialysis Network/Kidney Resource Services (KRS)	www.optumhealth.com Tel: (866) 427-6845 Fax: (763) 797-4646
GOLDEN TRIANGLE SPECIALTY NETWORK (GTSN)	Specialty/Preferred Networks for Dialysis Claims Settlement, Direct Contracts Pharmaceutical Review/Audit Bill Re-Pricing/Negotiations/National Passive Network	www.gtspecnet.com Tel: (615) 377-0779 Fax: (724) 420-5243

Vendor	Services Provided	Contact Information
CANCER MANAGEMENT		
BIOLOGICS, INC	Cancer Costs Patient Management/Plan of Treatment Review Claim Audit and Performance Reporting	www.biologicstoday.com Tel: (800) 856-1984 Fax: (800) 823-4506
INTERLINK HEALTH SERVICES	Cancer Care Program	www.interlinkhealth.com Tel: (800) 599-9119
OPTUMHEALTH CARE SOLUTIONS	Cancer Resource Services (CRS)	www.optumhealth.com Tel: (866) 427-6845 Fax: (763) 797-4646
CONGENITAL HEART DISEASE MANAGEMENT		
OPTUMHEALTH CARE SOLUTIONS	Congenital Heart Disease Resource (CHD)	www.optumhealth.com Tel: (866) 427-6845 Fax: (763) 797-4646
INTERLINK HEALTH SERVICES	Children's Heart Care Out-of-Network Negotiations	www.interlinkhealth.com Tel: (800) 599-9119

Vendor	Services Provided	Contact Information
BILL AUDIT/DISCOUNTS/ NEGOTIATIONS/RE-PRICING		
COALITION AMERICA	Online Claims Re-Pricing Out-of-Network Claims Re-Pricing Primary PPO Network Management Service	www.coalitionamerica.com Tel: (404) 459-7201 Fax: (404) 459-6645
ETHICARE ADVISORS, INC.	Specialty Programs for Dialysis, Hemophilia Cancer & Transplants Claims Settlement Medical & Pharmaceutical Review Audit Bill Re-pricing/Negotiations/National Passive Network	www.ethicareadvisors.com Tel: (888) 838-4422 Fax: (866) 662-4121
GOLDEN TRIANGLE SPECIALTY NETWORK (GTSN)	Specialty/Preferred Networks for Dialysis Claims Settlement, Direct Contracts Pharmaceutical Review/Audit Bill Re-Pricing/Negotiations/National Passive Network	www.gtspecnet.com Tel: (615) 377-0779 Fax: (724) 420-5243
MULTIPLAN	Primary and Complimentary (Wrap) Network Discount Negotiations	www.multiplan.com Tel: (800) 672-2140 Fax: (212) 780-0420
PREMIER HEALTHCARE EXCHANGE, INC (PHX)	In or Out-of-Network Bill Negotiations Secondary Network Re-Pricing Clinical Bill Review and Auditing Claims Editing Claims Trend Analysis and Reporting Fraud and Abuse Detection	www.phx-online.com Tel: (888) 311-3505 Fax: (908) 658-3888

Vendor	Services Provided	Contact Information
ADVANCED MEDICAL STRATEGIES	Hospital Bill Negotiations Hospital Bill Audit Services Medicare Re-pricing Independent Medical Reviews	www.mdstrat.com Tel : (781) 224-9711 Fax: (781) 224-9713
SPECIALTY PHARMACIES		
BIOLOGICS, INC	National provider of oncology pharmacy services dispensing cancer medications Expertise in infusion care, distribution, education, training & monitoring.	www.biologicstoday.com Tel: (800) 856-1984 Fax: (800) 823-4506
CORAM SPECIALTY INFUSION SERVICES	National provider of home infusion service & specialty pharmacy distribution. Expertise in infusion care, distribution, Education, training & monitoring.	www.coramhc.com Tel: (800) 423-1411 Fax: (801) 972-5466
CVS CAREMARK	Specialty Injectables & oral drugs	www.caremark.com Tel: (800) 225-5967 Fax: (909) 799-4839 CaremarkConnect® Tel: (800) 237-2767
NUFACTOR	Specialty Pharmacy delivering products to people with hemophilia & other chronic disorders. Hemophilia and immune deficiency specialists/Case Managers.	www.nufactor.com Tel: (800) 323-6832 Fax: (877) 432-6258

Vendor	Services Provided	Contact Information
SUBROGATION AND PLAN DOCUMENT SERVICES		
THE PHIA GROUP, LLC	Claim Recovery Services/Subrogation Plan Document Services Consulting Services	www.phiagroup.com Tel: (781) 535-5600 Fax: (781) 535-5656
INTERNATIONAL SUBROGATION MANAGEMENT	Claim Recovery Plan and/or Policy Wording	http://ism.niis.com/ Tel: (815) 267-5000 Fax: (815) 267-5010
CASE MANAGEMENT SERVICES		
HINES & ASSOCIATES	Case Management Disease Management Utilization Management Provider Bill Negotiations	https://www.hinesassoc.com Tel: (800) 735-1200 Fax: (847) 742-5137
AMERICAN HEALTH HOLDING, INC	Large Case Management Transplant Coordination Medical Review	www.americanhealthholding.com Tel: (800) 641-3224 Fax: (614) 818-3230
MED-CERT	Large Case Management Transplant Coordination Pre-cert and Continued Stay Review Maternity Management Wellness and Disease Management	www.medcertinc.com Tel: (866) 261-5657 Fax: (813) 961-3754

Vendor	Services Provided	Contact Information
PERINATAL/NEONATAL PROGRAMS		
THE ASSIST GROUP	Neonatal Care Management Neonatal Claims Audit/Resolution NICU Care Consultants/Neonatologists Provider Bill Re-pricing/Negotiations	www.assistgroup.com Tel: (877) 631-9080 Fax: (866) 885-8926